

# Are you ready to handle a serious incident?

Achieve peace of mind and absolute confidence that you are prepared for any emergency

Is your readiness to respond to an emergency the source of a worrying niggle? If the alarm goes at 3am can you say, with absolute certainty, that the plan will hold? Can you say, with surety, that your team know exactly what to do?

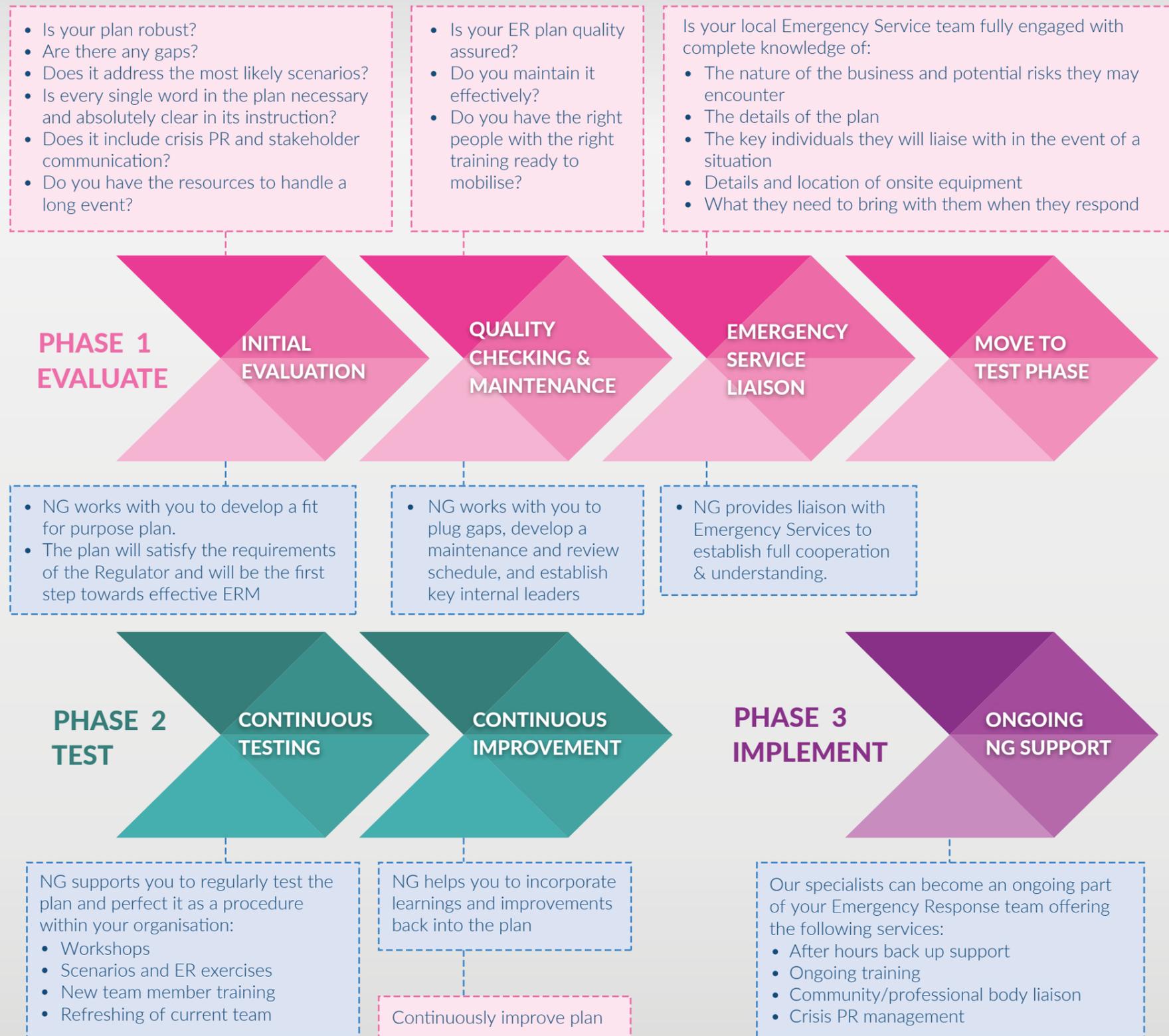
If you have any doubt at all about the robustness of your preparations, then the only certainty is that you are underprepared. However, it may only require a few small steps to close the gaps and achieve peace of mind.

At Nuffield Group our specialists bring an in-depth knowledge of:

- Best practise
- Gap analysis and remedial action
- Liaison with local emergency services
- Response Team role allocation and training
- Scenario-planning and exercise facilitation
- Regular testing and the delivery of a continuous improvement programme

Nuffield Group will work with you to ensure that you are always ready to respond.

**Connect with us to discover more**  
**Call Andrew Forbes +61 1300 308 257**



# Proactively protect your Emergency Response Plan from 'It won't happen to us' Syndrome

The Optimism Bias is a recognised cognitive state that impacts everyone. It drives us to believe that we are less likely to experience a negative event or occurrence than other people, and it is present in all contexts. It's the 'Yes, but it won't happen to me' syndrome.

Those responsible for Emergency Response within hazardous facilities must consciously guard against the Optimism Bias. At Nuffield Group, we believe an important first step in doing so is to remove the barriers, one of which may well be the investment in time and energy required to administer and maintain an Emergency Response Plan.

Nuffield Group can take care of all the Emergency Response 'back office' requirements, allowing you to keep your eye firmly on the day to day challenges, safe in the knowledge that you are prepared for the incident that everyone hopes will never happen. You will have peace of mind that your ERP is fully up to date and firmly established as a familiar procedure for all employees.

Our team pride themselves on the strong relationships, founded on trust, they have with our customers - they ensure dollars aren't spent when they don't need to be.

## Nuffield Group Emergency Response Management Support

